North Cedar Improvement District

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LEAK DETECTION GUIDELINES

The following will outline what procedures need to be taken in order to detect a leak in your water lines. If you have any questions or need assistance with this procedure please don't hesitate to call the office.

- The first step to be taken is to make sure that all water taps, washing machines, dish washers etc., are off. Once you have made sure there is no water being used in the house check all taps, toilets etc., for dripping water from the facet or toilet. A good indication that there is a dripping tap or toilet is there will be a hissing sound.
- The second step is to go outside observe the area that the water line comes from the meter box to the house and see if there are any wet areas or try and walk where you think the water line is, to feel for any soft areas in the ground.
- If after you have completed the above steps you still find nothing then go to the water meter box at the property line and open the lid. Look at the center of the meter. There you will see either a black or red triangle. If it is turning then water is passing through the meter. If it is this means water is still going through the lines. Now you need to pinpoint if it is leaking within the house or outside of the house.
- If it is turning go back into the house and locate the shut off valve. Shut the valve off then go back out to the meter box and look to see if the leak indicator is still turning. If the indicator is turning then the leak is outside of the house. If the indicator is not turning then the leak is in the house area.